**MAGICAL NORTHERN INDIA TOUR**

**Date of Arrival: TBA**

**Duration:** 13 Nights/14 Days

**No. of Travelers:** 02 Adults & 04 Adults

|  |
| --- |
| **DAY-WISE TOUR ITINERARY** |

|  |
| --- |
| **Day 01: ARRIVAL DELHI** |
| * Upon arrival at Delhi Airport, meet & greet by our representative & transfer to hotel. * Arrive & check in at Hotel. * Evening free for leisure. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 02: DELHI SIGHTSEEING** |
| * Enjoy your Breakfast at the Hotel. You will visit sightseeing places:- * **Red Fort:** The 17th-century fortress of the Mughals is inscribed as a **UNESCO World Heritage Site**. In 1638, Shah Jahan started building this huge fort and it was completed in 1648. * **Jama Masjid:** Jama Masjid was constructed by Shah Jahan as an architectural extravaganza in 1658. * **Chandni Chowk (Silver Street):** **Chandni Chowk** is well-known for its flamboyant streets with the famous shopping spots of Old Delhi. * **Raj Ghat:** An elementary square platform of black marble on the banks of Yamuna River, symbolizes the spot where Mahatma Gandhi was cremated after his assassination in 1948. * **India Gate:** It was built in 1931 and was formerly called the All-India War Memorial in the memory of the 90,000 soldiers of the Indian Army who died in World War I. * **Rashtrapati Bhavan (President’s House):** Rashtrapati Bhavan is the authorized residence of the President of the country. * **Humayun’s Tomb:** Nine years after the death of Humayun, Haji Begum **(widow of Humayun)** built this tomb in 1565-66 in his memory. * **Qutub Minar:** This outstanding building in the Southern part of the capital was built by the Muslim King; **Qutab–ud–din Aibak** in 1199 A.D. * Evening free for leisure. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 03: DELHI – AGRA** |
| * Enjoy your Breakfast at the Hotel. * Check out & transfer to Agra. * Arrive & check in at Hotel. * Later proceed for a sightseeing tour of **Taj Mahal** **(Seven wonder of the world)** built by Shah Jahan beloved his beautiful wife Mumtaj **(UNESCO WORLD HERITGE SITES).** * **Agra Fort:** The center of governance of the Mughal Empire, this historical monument is one of the world heritage sites in India. It was mainly constructed for the soldiers until his grandson, Shah Jahan, added more opulent accommodations. * Evening free for shopping as Agra famous for white marble, leather & zuri work. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 04: AGRA – FATEHPUR SIKRI – JAIPUR** |
| * Enjoy your Breakfast at the Hotel. * Check out & transfer to Jaipur. * Enroute visit **Fatehpur Sikri:** Another world heritage site in Agra, Fatehpur Sikri is the deserted capital of Emperor Akbar roughly 35 kms outside Agra. * Later continue drive to Jaipur. * Arrive & Check in at hotel. * Evening free for shopping as Jaipur famous for Gems & Stones, Bandini Srees and suits, Embroidery Kurties, Brass ware items, Designer carpets and Handicrafts & Carpets. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 05: JAIPUR SIGHTSEEING** |
| * Enjoy your Breakfast at the Hotel. You will visit sightseeing places:- * **Amber Fort:** The Amber Fort is located 11 km away from Jaipur. Amber was once the ancient capital of Jaipur. * **Hawa Mahal (Palace of winds):** Constructed by Maharaja Sawaj Pratap Singh in 1799, the Hawa Mahal is one of the Jaipur’s main landmarks; * **City Palace:** The City Palace is still the dwelling of the former royalty H.H Bhawani Singh Ji of Jaipur. * **Jantar Mantar (Observatory):** It was built by Maharaja Jai Singh in 1728. Jantar Mantar appears to be an inquisitive collection of sculptures but in fact each construction has a detailed purpose such as measuring the positions of stars, altitudes and azimuths, and calculating eclipses. * Evening free for leisure or shopping. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 06: JAIPUR – DELHI** |
| * Enjoy your Breakfast at the Hotel. * Check out & transfer to Delhi. * Arrive & check in at Hotel. * Evening free for leisure. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 07: DELHI – RISHIKESH** |
| * Enjoy your Breakfast at the Hotel. * Check out & transfer to Rishikesh. * Arrive & check in at Hotel. * Evening enjoy Aarti Ceremony at Triveni Ghat * Evening free for leisure. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 08: RISHIKESH** |
| * Enjoy your Breakfast at the Hotel. You will visit sightseeing places:- * You will visit Ram Jhula, Laxman Jhula, Neelkanth Mahadev Mandir, Bharat Mandir and Parmarth Niketan Ashram etc. * Evening free for leisure. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 09: DRIVE RISHIKESH – DELHI & DELHI – VARANASI (BY FLIGHT)** |
| * Enjoy your Breakfast at the Hotel. * Check out & transfer to Delhi. * Arrive & straight transfer to airport for board flight to Varanasi. * Arrive and check in at hotel. * Evening enjoy Aarti Ceremony at River Ganges. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 10: VARANASI – SARNATH – VARANASI** |
| * Early morning Ganges cruise on a boat is another iconic tourist attraction here for two main reasons. The first reason is the Ghats that you find along your route. Each ghat has a specialty. For instance, **ManikarnikaGhat** is a spot to find Hindu cremation ceremonies. * Return to hotel for breakfast. After breakfast you will be visit sightseeing places:- * You will visit important temples like **Annapurna temple,** **Sankat Mochan Hanuman temple**, **Bharat Mata temple, Kashi Vishwanath temple, Manas Mandir**, BHU and others. * Afternoon visit **Sarnath**. Sarnath is an important Buddhist pilgrim spot. This is the place where Lord Buddha gave his first sermon after enlightenment. Top attractions in Sarnath are **Chaukhandi stupa, Buddha temple, Dhamekha stupa, archeological museum** and others. * You will return to Varanasi by early evening. * Evening free for leisure or Shopping. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 11: VARANASI – KHAJURAHO (BY TRAIN)** |
| * Early morning check out hotel and drive to railway station for board train journey to Khajuraho. * Arrive & check in at Hotel. * Afternoon and get ready to leave for the local sightseeing tour of Khajuraho. * Evening free for leisure or Shopping. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 12: KHAJURAHO** |
| * After breakfast at hotel. You will visit sightseeing places:- * You will be visiting the legendary temples including **Chitragupta Temple, Devi Jagdamba Temple and Adinath Temple** that are supposed to be constructed in the 9th and 10th century A.D by Chandela rulers. These temples are famous for their unique and ancient engravings. * After witnessing some of the major wonders of Chandela rulers, * Evening free for leisure or Shopping. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 13: KHAJURAHO – DELHI (BY FLIGHT)** |
| * After breakfast at hotel. * Check out and transfer to airport for board flight to Delhi. * Arrive and check in at hotel. * Evening free for shopping. * Overnight stay in Hotel. |
| **MEALS: Breakfast** |

|  |
| --- |
| **DAY 14: DELHI – DEPARTURE** |
| * Enjoy your Breakfast at the Hotel. * Check out & transfer to Delhi International Airport for onward Journey (Tour Ends). |
| **MEALS: Breakfast** |

**\*\*\*TOUR ENDS\*\*\***

|  |  |  |  |
| --- | --- | --- | --- |
| **PROPOSED ACCOMODATION** | | | |
| **DESTINATION** | **HOTELS** | **ROOM CATEGORY** | **NIGHTS** |
| Delhi | Hotel Royal Plaza | 1 x Base Category | 02 |
| Agra | Hotel Clarks Shiraz | 1 x Base Category | 01 |
| Jaipur | Hotel Sarover Portico | 1 x Base Category | 02 |
| Delhi | Hotel Royal Plaza | 1 x Base Category | 01 |
| Rishikesh | Hotel EllBee Ganga View | 1 x Base Category | 02 |
| Varanasi | Hotel Costa Riviera | 1 x Base Category | 02 |
| Khajuraho | Hotel Clarks Khajuraho | 1 x Base Category | 02 |
| Delhi | Hotel Royal Plaza | 1 x Base Category | 01 |
| **TOTAL NUMBER OF NIGHTS** | | | **13** |

**TOUR COST FOR 02 PERSONS ON AC SEDAN CAR**

**FROM APIRL 2023 – SEPTEMBER 2023**

|  |  |
| --- | --- |
| **TOTAL TOUR COST** | |
| **PARTICULARS** | **PRICE IN USD** |
| Land package cost on Double Occupancy | **USD 1390 Per Person** |

**TOUR COST FOR 04 PERSONS AC TOYOTA INNOVA**

**FROM JUNE 2023 – SEPTEMBER 2023**

|  |  |
| --- | --- |
| **TOTAL TOUR COST** | |
| **PARTICULARS** | **PRICE IN USD** |
| Land package cost on Double Occupancy | **USD 1200 Per Person** |

**TOUR COST FOR 02 PERSONS ON AC SEDAN CAR**

**OCTOBER 2023 – MARCH 2024**

**(TOUR COST IS NOT VALID FROM 20th DECEMBER 2023 – 05th JANUARY 2024)**

|  |  |
| --- | --- |
| **TOTAL TOUR COST** | |
| **PARTICULARS** | **PRICE IN USD** |
| Land package cost on Double Occupancy | **USD 1500 Per Person** |

**TOUR COST FOR 04 PERSONS ON AC TOYOTA INNOVA**

**OCTOBER 2023 – MARCH 2024**

**(TOUR COST IS NOT VALID FROM 20th DECEMBER 2023 – 05th JANUARY 2024)**

|  |  |
| --- | --- |
| **TOTAL TOUR COST** | |
| **PARTICULARS** | **PRICE IN USD** |
| Land package cost on Double Occupancy | **USD 1300 Per Person** |

**TRAIN DETAILS:-**

|  |  |  |  |
| --- | --- | --- | --- |
| **PROPOSED TRAIN (INCLUDED)** | | | |
| **DATE** | **Train Number** | **DEPARTURE** | **ARRIVAL** |
| TBA | BJU ADI EXP: 19484 | Varanasi – 0500hrs | Khajuraho -1225hrs |

**FLIGHT DETAILS:-**

|  |  |  |  |
| --- | --- | --- | --- |
| **PROPOSED FLIGHTS WITH COST (NOT INCLUDED)** | | | |
| **DATE** | **Flight Number** | **DEPARTURE** | **ARRIVAL** |
| TBA | Air India AI 406 | Delhi – 1035hrs | Varanasi –1145hrs |
| TBA | Spice Jet SG 2932 | Khajuraho-1840hrs | Delhi-2015hrs |
| **Air Fare: USD 300 Per Person x 02 Adults = (Total USD 600)** | | | |

***\*\*Above flight rates are subject to change as per the availability at the time of booking\*\****

|  |
| --- |
| **INCLUSIONS & EXCLUSIONS** |
| **INCLUSIONS** |
| * 13 Nights’ accommodation as per the Itinerary * Daily Breakfasts at all the Hotels * Rickshaw ride at Old Delhi colorful market at Chandni chowk. * Tonga ride at Agra Taj Mahal * Elephant ride at Jaipur at Amber fort * Morning boat ride at River Ganges at Varanasi * Sounds & Light show at Khajuraho * Services of English-Speaking Guide during Sightseeing’s * Train Tickets from Varanasi – Khajuraho (Class 03rd AC) * All transfers & sightseeing by chauffeur driven Private AC Vehicle * All Hotel Taxes * Government Service Taxes (GST) |
| **EXCLUSIONS** |
| * Visa Charges * Anything not mentioned in Package Inclusions * Entrance tickets for all the Monuments, Forts & Palaces * Porterage at hotels and airports, tips, insurance, laundry, telephone charges * All items of personal nature. |

|  |
| --- |
| **TIPS FOR GUESTS** |
| **Land area:** 3,287,263 km2  **Capital city:** New Delhi  **Largest City:** Mumbai  **Total Population:** 1,405,242,280 people (as of 2022)  **Life expectancy:** 70.2 years.  **Currency:** Indian Rupee (₹ / INR)  **Official languages**: Hindi, English  **Religion:** Hinduism (80%), Islam (14%), Christianity (2.3%), Sikhism (1.7%), Buddhism (0.7%), Jainism (0.4%), Other  **National Holiday:** 26th January (Republic Day), 15th August (Independence Day), 2nd October (Mahatma Gandhi’s birthday)  **Government:** Federal Parliamentary Constitutional Republic  **President:** Mrs. Droupadi Murmu  **Prime Minister:** Mr. Narendra Modi  **Highest Point:** Kanchenjunga (8,586m above seal level, 3rd highest mountain peak in the world)  Official Website: india.gov.in  **Member of:** UN. G20, G8+5, WTO, BRICS, Commonwealth of Nations  **National anthem:** “Jana Gana Mana” (Thou Art the Ruler of The Minds of All People)  **Time zone:** UTC+5:30 (IST)  **Driving side:** left  **Country Number/Prefix**: +91  **Country Code:** IN |

|  |
| --- |
| **ABOUT US** |

Indiaincoming.com is a unit of M/s Aerospace holidays Pvt ltd. Established in 2007, Aerospace Holidays Pvt Ltd is a licensed and a registered company with primary focus on Travel packages (especially honeymoon), flight bookings, hotel bookings, MICE & other travel related services. We have a strong, professional team comprising of a dedicated staff which is flexible, multilingual and technically advanced to help our clients have a memorable experience with the best of the best. Every task is planned and executed with high emphasis on details which is why we are one of the leading names and are best at what we do.

Our vision is to be a world-class company that will set fresh trends and establish new standards for best practices in the industry and to exceed customer expectations by way of our services. But one thing stands above all - to help create unique and unforgettable memories for our customers through travel.

To provide products planning and cater to customers’ needs with optimum safety and security.

To earn and maintain our clients’ trust.

To provide top product knowledge and creative solutions which are cost-effective

To consistently create new products in a changing and a challenging business environment.

Our goal is to offer a diverse range of services and products with complete support in different environments where people come together and exchange ideas and experiences.

Business travelers often struggle to find the best deals, online or offline. With our advanced fare search system which explores the best options and a reservation system which sorts out bookings in a jiffy, that is no longer a worry. Through our global fares’ platform, we widen your savings opportunities by searching for lower fares that may be available in another country through a partner agency abroad. Depending on when and where you are travelling to you can sometimes save up to 50% on certain airline carriers that have complex routes.

**Best airfares**

Our experts use advanced research tools, including GDS and a private global fares database to recommend itineraries and services that deliver the lowest trip cost.

**Flexible booking options**

Choose from our online self-service option or call or email our consultants to enjoy fast, efficient booking.

**Traveler Profiles and Online Updating**

We ensure your preferences and needs are met with each booking right from accessing your frequent flier status, seat/meal preferences to delivering vital alerts regarding your travel documents. Most of all, you don’t waste valuable time rehashing your preferences each time you call us!

**Expertise you can count on**

From trip planning to destination information, our consultants with their reliable experience turn to solutions that will meet your distinct needs whether it is sourcing the best fares, managing policy compliance, providing 24/7 support to finding you the most relevant deals or tracking unused e-tickets.

Aerospace Holidays has created new styles of international and domestic travel, aiming to provide safety and comfort on all occasions. Our planning capabilities have always been highly praised by our valued customers. We offer a variety of services including corporate support, business trip arrangements, inbound services, in addition to planning and organization of sporting, music events and international conferences. We are committed to providing products and services that exceed our customers' expectations.

|  |
| --- |
| **TERMS & CONDITIONS** |
| India Incoming plays the role in creating the itinerary and tailoring the complete tour package as per the requirements. Offering you the services and desired necessities, India Incoming is free to use their own independent suppliers with complete responsibility for complete arrangements.  In regards to the law, the client must follow the custom and rules relating to the foreign exchange of the visited country. For any violation, disrupt or danger during the tour, the team of India Incoming with representatives and agents will not be authorized for the outcome, and holds the right to exclude the tour at any point under such unfavorable situation, without the refund. At the same time any additional expense apart from the package fees, such as the exclusions, any compensation or charges not mentioned in the inclusions, is not the liability of India Incoming.  India incoming holds the right to add changes to the website at any point of time. You will be notified as soon as possible to accept or reject the proposal if there are any major changes added after the booking has been made. India Incoming will provide you with a complete refund as per the policy. If the changes are out of the limit like the park fees, levies of the government and airports, India Incoming will charge the addition to the price provided by the client.  For changes in the recommended itinerary or booking, India Incoming is there to assist you wherever possible. All the amendments and cancellation en route are to be made with the operators. The charges added during the change by the suppliers must be paid by the client at the time to make the travel arrangements as soon as possible. The unused service and the expense that is incurred will not be refunded to the client.  The clients are advised to inform India Incoming and the service provided is there is any emergency or problem for a quick response. At the same time, you can leave the feedback and complaints regarding the displeased service within 28 days after the service end. Any complaint not registered or informed under the clause mentioned, India Incoming should not be responsible for the same. The cases related with legal dispute must be settled in the booking office of India Incoming at New Delhi.  The documentation is the responsibility of the agents and the clients before the travel. All the visa, vaccination proof, health certificate and required credentials must be in order as per the law of the country. If any consequences and damage occur due to improper documentation, India Incoming shall not be liable for the claim. To attain assistance regarding the documentation, the client/agent must provide a written acknowledgement, allowing India incoming to arrange them on behalf of the client.  India incoming is not liable for changes and cancellation with compensation if there is a situation beyond the control. During the circumstance of war, strike, terrorist activity, industrial dispute, nuclear disaster, weather condition, industrial dispute and government action with the situation that are beyond our control, there will be no compensation provided for the loss.  India Incoming is not liable for anything that is not mentioned or informed in the inclusion. Our services include transportation, accommodation, meals and entrance fees with additional services that will be added as per the tour. We don’t have any control over the services provided by the suppliers for the tour. Any inconvenience or delay from the suppliers is not our liability that even includes the loss and damage as injury and accident during the tour. At the same time, any loss of property, cancellation or restriction of the tour is not the responsibility of India Incoming except it is caused due to the negligence of the team. This includes changes or cancellation due to sickness, expense arising from the providers. There will be no refund initiated for cancellation under the circumstances. To avoid loss due to damage, it is advised to get all the needed insurance prior to the tour. Regarding the complaint and unsatisfactory service India Incoming, make sure to share the feedback within 28 days after the travel. Any complaint registered after the given period of time does not fall under our liability. For the carriers like transportation as air tickets, cruises, the land vehicle with accommodation India Incoming holds the lability if provided on your behalf. India Incoming is not liable for any service you have arranged on your own.  India incoming is not responsible for any damage to the property or luggage of the client. The clients are advised to take prior insurance.  For marketing and promotional purposes, India Incoming holds the right to use the photographs and videos that are taken during the tour. The client hereby agrees to allow India Incoming retain the copyright for using the photographs in brochures and other possible media for marketing or advertising.  All the documents and credentials fall under the responsibility of the client. You must obtain the visa, passport, health certificates and vaccination, prophylactics and inoculations on the prior basis for visiting the country. As per the rules, your Passports must be valid for 6 months and include at least two black pages. The client should ensure that the information provided to India Incoming on the passport must be identical with the Travel certificates and ID documentation. India Incoming can assist the client after acknowledgement without any compulsion or liability. For any consequences in regards to the documentation, India Incoming cannot be indemnified for the outcome.  **PRIVACY POLICY**  India Incoming provides excellent services to their clients and in order to maintain credibility. There are some privacy policies that need to be followed by the customers for hassle free services throughout their tour with the company. Being an avid tour operator, India incoming has strong commitment and responsibility that should be known to the clients. The Privacy policies of the company are as follows:  India incoming will clearly ask you about your personal details or any information that allows us to contact you. Generally, this information is asked when making any reservations or requesting a particular service. The main purpose of sharing the information is to conduct with you via the website or email regarding reservations, to provide services to you via our website or any other such detailed information.  The clients should be aware that the data is automatically collected through the standard operation of the Internet servers and through the use of cookies. The cookies allow a website to track usage behavior and compile combined data that will allow content improvements and targeted advertising. If you don’t want your information to be collected through the use of cookies, you can simply decline it when it pops up on your browser. However, you should be aware that cookies may be necessary to provide you with certain features like your delivered information that is available on our website.  India incoming shall be entitled to disclose your personal information in case of any legal process served on the company, to protect and defend the rights or property of India Incoming and to share your details with the employees or the third party so that they can help you provide proper and efficient services to you. We also ensure that all such employees or third-party service providers having access to your personal information are bound to disclose it outside the company.  The company ensures to treat your personal information strictly confidential and take appropriate technical and organizational measures in case of any unofficial or illegitimate processing, accidental loss, destruction or damage.  India Incoming will immediately inform you if we become aware of any unauthorized use, disclosure or processing of your personal information.  India Incoming ensures that it will not preserve any personal information than the time for which it was originally needed, unless we are required by law to do so or you allow us to use such information for a longer period.  **CANCELLATION POLICY**  The cancellation policy is effective for all vacations crafted by India Incoming. India Incoming customers eligible for refunds will receive the refund amount within 90 working days from the date of cancellation or when the supplier(s) processes the refund, whichever is later. For refunds related to on-trip cancellations, customers will receive the refund amount within 90 working days from the date of their return or when the supplier(s) processes the refund, whichever is later. For queries/clarifications, please reach out to bookings@indiaincoming.com.  The Refund amount depicted is subjected to change based on international exchange rates, refunds received from suppliers and payments received from customers till date. Any change in refund amount will be communicated to customers by their respective account owners. Flights  The Refund amount depicted is subjected to change based on international exchange rates, refunds received from suppliers and payments received from customers till date. Any change in refund amount will be communicated to customers by their respective account owners.  **Flights**  On cancelling flights marked as “Non-Refundable” on the final travel vouchers, customers will be eligible for a zero refund.  For Flights marked as “Refundable” on the final travel vouchers, customers will receive a refund as per the details mentioned under the “Cancellation Policy” section of the product and also in the final itinerary shared over the email.  The total refunds for flights may include components which vary as per the international exchange rates.  India Incoming will not be responsible for grounded/cancelled/delayed flights. Any cancellation requests for these flights will have to be placed with the respective airlines. Realization of refunds would be subject to processing by the respective airline carrier.  The onus is on the customer to ensure that his/her passport has a minimum of 1-year validity and is in good condition. India Incoming is not liable to refund a customer who is not allowed to board the flight because of invalid passports (validity expired, damaged passports).  Customers are expected to reach the airport ahead of their boarding time (at least 2 hours prior to boarding time). India Incoming is not responsible to refund customers (for cases wherein airport transfers are not planned by us) who miss their flights owing to delayed arrival at the airport.  For cases wherein airport transfers are planned by India Incoming, flight cancellations due to delayed transfers owing to unforeseen circumstances specific to a region will not be borne by India Incoming.  Details about baggage limitations (cabin and check-in) will be furnished as part of the final travel vouchers. Additional costs owing to breached baggage limits will have to be paid by the customer at the time of check-in.  Certain flight carriers (LCC like Ryanair, Vueling, Voltea etc.) have a mandatory web check-in policy. Failure to comply with this could result in an additional cost to be paid at the airport. India Incoming is not liable to refund customers in such circumstances.  India Incoming will set meal preferences for customers with airline carriers upon request. However, India Incoming has no control over the availability and quality of meals served on the flight. This will be controlled completely by the airline carrier.  **Hotels**  On cancelling hotels which have been marked as “Non-Refundable” on the final travel vouchers, the customer will be eligible for a zero refund.  For hotels which have been marked as “Refundable” on the final travel vouchers, refunds and their timelines will be applicable as mentioned under the “Cancellation Policy” section of the product and in the final itinerary shared over email.  The total refunds for hotels may include components which vary with international exchange rates.  While India Incoming strives to provide the best hotels with world-class amenities, we cannot be held responsible for factors such as hotel staff behavior, cleanliness and quality of accommodation. Additional costs owing to on-trip room upgrades and additional amenities will be borne by the customer. All hotels changed on-trip (Hotels booked per itinerary cancelled and new hotels booked) will entail a 100% cancellation fee.  Entertaining early check-in or late check-out requests is solely based on the discretion of the hotel. India Incoming will not be able to process cancellation requests owing to non-availability of these requests.  **Activities**  *On cancelling activities marked as “Non-Refundable” on the final travel vouchers, the customer will be eligible for a zero refund.*  *For activities, which have been marked as “Refundable” on the final travel vouchers, refunds and their timelines will be applicable as mentioned under the “Cancellation Policy” section of the product and in the final itinerary shared over email.*  *The total refund for activities may include components which vary with international exchange rates.*  **Transfers**  *For all transfers, refunds and their timelines will be applicable as mentioned under the “Cancellation Policy” section of the product and in the final itinerary shared over email.*  *The total refunds for transfers may include components which vary with international exchange rates.*  **Visa & Insurance**  India Incoming acts as a facilitator for processing Visa applications. We will guide customers on Visa formalities & Visa documentation for specific destinations. The discretion to grant/reject Visa rests solely with the concerned embassy and India Incoming will not be responsible for rejection of any applications. The visa fee is non-refundable in case of rejected visa applications.  While we strive to provide a seamless Visa experience to the customers, India Incoming will not be held responsible for unforeseen changes to Visa formalities levied by the embassy during the document submission and processing phase. |